



July 4, 2019

Andrew Parr
Managing Director
Student Housing and Hospitality Services

SHHS FIRST AID PILOT PROGRAM

Later this year, Risk Management Services will be launching a new first aid program across UBC to both create a safer and healthier workplace environment and to align with WorkSafeBC regulations. Once the program is fully launched, all UBC staff, faculty, and student staff will have a dedicated team of UBC first aid professionals responding to first aid calls on a 24/7 basis.

In preparation, we will be running a pilot for the staff program within Student Housing & Hospitality Services starting Monday, July 15. Building Operations will also be running a pilot at the same time.

During the pilot, the UBC Occupational First Aid team will only be available Monday to Friday from 7:00 a.m. - 7:00 p.m. After hours first aid support will revert back to the current system of Vancouver Fire and Rescue Services (VFRS).

There are a number of benefits of this program; one of these is the simplicity of the service. In the event of a first aid situation, unit managers and/or supervisors can act quickly to provide care and remain compliant with WorkSafeBC regulations by simply calling one phone number. Please use the following protocol when dealing with a first aid scenario:

WHAT TO DO IN THE EVENT OF A FIRST AID SITUATION

1. Call 2-4444 from any UBC landline or 604-822-4444 from a cellphone
2. Explain the situation and request first aid
3. First aid support will be dispatched to your location

As always, in the event of a medical emergency dial 9-1-1 to enlist the help of emergency services and then, if you are able to, dial 2-4444 or 604-822-4444 to contact UBC's first aid support, who will likely arrive on the scene first.

This pilot gives us an opportunity to ensure the first aid services we are providing to SHHS and UBC as a whole are fit for their intended purpose. For questions, comments, and feedback during the pilot, please contact Dustin Szeto, UBC First Aid Program Advisor at Risk Management Services, at 604-822-2932.